

City of Piedmont
COUNCIL AGENDA REPORT

DATE: October 21, 2024

TO: Mayor and Council

FROM: Rosanna Bayon Moore, City Administrator

SUBJECT: Consideration of a Memorandum of Understanding for ReddiNet Utilization
Between the County of Alameda on behalf of its Alameda County Emergency
Medical Services Agency, and the City of Piedmont

RECOMMENDATION:

Approve the attached Memorandum of Understanding for ReddiNet Utilization between the County of Alameda on behalf of its Alameda County Emergency Medical Services (EMS) Agency, and the City of Piedmont.

BACKGROUND

The County of Alameda and the City of Piedmont entered into a three-year agreement in 2016 and a five-year agreement in 2019 to allow Piedmont to access ReddiNet. ReddiNet is a dedicated, computer-based emergency medical communications network utilized by EMS Agencies, hospitals, EMS providers, and dispatch centers throughout Alameda and Contra Costa Counties.

The ReddiNet system facilitates and exchanges critical information electronically via text messages and emails regarding Emergency Room status, mass casualty incidents, training exercises and disaster related information both locally and regionally. Messages are received on fire department computers and cell phones, keeping Fire Officers and Paramedics informed of events that impact medical responses and hospital emergency room status. Access to this system allows for coordinated information and decision-making regarding patient care and transport destinations, ensuring Piedmonters receive the best care available.

This is a five-year agreement, retroactive to July 1, 2024 through June 30, 2029.

FISCAL IMPACT

None.

CITY ATTORNEY

The City Attorney has reviewed and approved the agreement as to form.

ATTACHMENTS:

Attachment A: Memorandum of Understanding for ReddiNet Utilization

By: Dave Brannigan, Fire Chief

Memorandum of Understanding for ReddiNet Utilization

BETWEEN

ALAMEDA COUNTY EMERGENCY MEDICAL SERVICES AGENCY

AND

THE CITY OF PIEDMONT

This memorandum of understanding (MOU) is entered into by and between the County of Alameda on behalf of its Alameda County Emergency Medical Services Agency, hereinafter referred to as COUNTY EMS, and the City of Piedmont on behalf of its Piedmont Fire Department, Piedmont, California, hereinafter referred to as "PIEDMONT FIRE."

RECITALS

ReddiNet is a computerized dedicated emergency medical communications network owned by the Hospital Association of Southern California ("HASC").

ReddiNet facilitates information exchange among hospitals, emergency medical services agencies, paramedics, dispatch centers, law enforcement, homeland security, public health officials and other health care system professionals in local and regional communities.

ReddiNet is widely used within Alameda County by receiving hospitals, clinics, Alameda County Regional Emergency Communications Center, EMS and ambulance transport providers.

Use of ReddiNet improves PIEDMONT FIRE's ability to respond to a mass casualty incident or disaster, as well as to monitor hospital emergency dispatch status and services.

COUNTY EMS and HASC entered into the ReddiNet Master Agreement with the County of Alameda effective July 1, 2024, under which HASC will provide limited access to ReddiNet to designated fire departments that provide ambulance service to Alameda County.

NOW THEREFORE, in consideration of the mutual covenants, terms, and conditions hereinafter set forth, the PIEDMONT FIRE and COUNTY EMS hereby agree as follows:

1. Responsibilities of COUNTY EMS

- a. Use of ReddiNet - COUNTY EMS will provide PIEDMONT FIRE with access to the following ReddiNet modules: Status, Mass Casualty Incident, and Messages. EMS will set up and provide to PIEDMONT FIRE up to 15 user permissions to access ReddiNet under the license name "North County Fire."
- b. Training - COUNTY EMS will provide training on proper use of ReddiNet to PIEDMONT FIRE personnel designated by the Fire Chief to use ReddiNet at no cost to City of Piedmont.
- c. Payment - COUNTY EMS is responsible for payments to HASC for the use of the ReddiNet pursuant to the license agreement under the user name of North County Fire, to include the fire departments for the following cities: City of Berkeley, City of Albany, City of Alameda, and City of Piedmont. COUNTY EMS will pay the vendor directly under its contract with HASC/ReddiNet. PIEDMONT FIRE shall bear no responsibility for any payments to EMS or HASC for the use of ReddiNet.

2. Responsibilities of PIEDMONT FIRE

- a. PIEDMONT FIRE shall ensure that its personnel use ReddiNet in a manner consistent with the training EMS provides pursuant to Section 1 of this MOU. PIEDMONT FIRE shall only use ReddiNet in order to provide ambulance service to Alameda County as provided in this MOU.
- b. PIEDMONT FIRE will comply with the COUNTY EMS ReddiNet Utilization Policy, which includes annual training requirements and is incorporated into this MOU by this reference.
- c. PIEDMONT FIRE shall not copy, disassemble, decompile, reverse engineer, modify, translate, display, sell, sublicense, lease, rent, assign or otherwise transfer, use or make available or disclose ReddiNet software in any form, in whole or in part, to any third party.
- d. PIEDMONT FIRE shall comply with all applicable laws pertaining to the handling of confidential medical or health information, including but not limited to the Health Insurance Portability and Accountability Act of 1996, in its use of ReddiNet.

3. Notices All notices or demands which either party is required or desires to give the other shall be given in writing by certified mail, return receipt requested with the appropriate postage paid, by personal delivery or by private overnight courier service to the address set forth below for the respective party, or such other address as either party may designate by written notice to the other. All such notices or demands shall be effective as of actual receipt or refusal of delivery. Should any act or notice required hereunder fall due on weekend or holiday, the time for performance shall be extended to the next business day.

If to EMS:

Lauri McFadden, Director, EMS
Alameda County Health, EMS
1000 San Leandro Blvd, Ste. 200
San Leandro, CA 94577
Phone: 510-618-2055

If to PIEDMONT FIRE:

Dave Brannigan, Fire Chief
Piedmont Fire Department
120 Vista Avenue
Piedmont, CA 94611
Phone: 510-420-3038

4. Term of MOU This MOU contained herein shall begin as of July 1, 2024, and expire on June 30, 2029.

5. Entire Agreement This MOU contains the entire agreement between parties relating to the rights herein granted and the obligations herein assumed. Any oral representations or modifications concerning this MOU shall be of no force and effect excepting a subsequent modification in writing signed by the parties.
6. Counterparts This MOU may be signed in counterparts, each of which shall constitute an original and which collectively shall constitute one instrument.

IN WITNESS WHEREOF, by signing below, signatory warrants and represents that signatory executed this MOU in signatory's authorized capacity and that by signatory's signature on this MOU, signatory or the entity upon behalf of which signatory acted, executed this Memorandum of Understanding.

CITY OF PIEDMONT, a California municipal corporation

By: Rosanna Bayon Moore, City Administrator

Date: _____

COUNTY OF ALAMEDA

By: Lauri McFadden, Director
Alameda County Emergency Medical Services

Date: _____

ATTEST:

City Clerk

APPROVED AS TO FORM:

APPROVED AS TO FORM: DONNA ZIEGLER
County Counsel for the County of Alameda

City Attorney

By: _____

K. Joon Oh, Deputy County Counsel